



# GRABER CUSTOM STRUCTURES

205 BROADWAY STREET

JAMESPORT, MO 64648

816-787-2904

grabercustomstructures@gmail.com

## **Graber Custom Structures Comprehensive Warranty**

Graber Custom Structures (“GCS”) warrants to the original purchaser that the completed structure is free from defects in workmanship at the time of completion. GCS agrees to repair or replace components that fail to provide reasonable service under normal use, subject to the terms outlined herein.

GCS will facilitate applicable manufacturer warranties and act as a liaison between the purchaser and third-party suppliers.

### **Labor & Craftsmanship Warranty**

GCS provides a 10-year limited labor warranty covering defects in workmanship on the primary structure, as determined solely by GCS.

### **Materials Warranty**

All materials including, but not limited to, metal, lumber, posts, and trusses are subject to their respective manufacturer warranties. GCS does not provide direct material warranties but will assist in the claims process as a liaison per manufacturer guidelines.

### **Lifetime Structural Design Warranty**

Applies only to projects where engineer-stamped plans are purchased. Coverage is limited to structural design as specified in those plans.

## **Insurance**

GCS maintains General Liability insurance.

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## **Warranty Process**

To initiate a warranty claim, the purchaser must contact the GCS office. GCS may request photographs and/or conduct an inspection to determine eligibility at its sole discretion.

If a claim is approved, GCS will provide labor necessary to correct the issue.

Proof of purchase is not required; however, the claimant must match the original contract purchaser. This warranty is non-transferable.

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## **Labor Warranty Details (10-Year Limited)**

This warranty covers structural defects in the main building caused by installation error or poor workmanship, excluding but not limited to doors, windows, insulation, and garage doors.

GCS's obligation under this warranty is limited to repair or replacement of defective workmanship or materials, as determined by GCS. This constitutes full satisfaction of all warranty obligations.

GCS is not responsible for:

- Natural characteristics of materials, including wood splitting, warping, or twisting
    - Installation or reinstallation costs beyond GCS scope
    - Manufacturer defects (covered under supplier warranties)
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## Exclusions

This warranty does not cover damage or failure resulting from:

- Fire, flood, water intrusion, earthquake, earth movement, hail, wind, or other weather events
  - Acts of God, vandalism, theft, or accidents
  - Any event typically covered by homeowner's insurance
- Misuse, abuse, neglect, improper maintenance, or alterations
  - Add-ons or modifications not performed by GCS
    - Settling or issues arising from settling

Any alteration to the structure voids this warranty.

This warranty is void if the contract balance is not paid in full.

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## General Provisions

GCS reserves the right to:

- Request photographic evidence to evaluate claims
- Repair, replace, or substitute materials with comparable products if originals are unavailable

This warranty applies only within the Continental United States.

GCS shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to damage to contents or loss of use or profits.

GCS's total liability under this warranty shall not exceed the original contract price.

Client Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

